



Indian Hills Communities

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Please complete the following survey concerning your residence at Indian Hills:

Key code as provided by telephone:

Forwarding Street Address

Forwarding Address (cont.)

Forwarding City

Forwarding State/Province

Forwarding Zip/Postal Code

Year of Move in

Date of Move out

How do you rate us?

1. How do you feel about the Indian Hills' staff? (choose one on each line)

Very Unfriendly

Unfriendly

Somewhat Friendly

Fairly Friendly

Very Friendly



Very

Unknowledgeable Somewhat Knowledgeable

Fairly

Very Knowledgeable

Unknowledgeable

Knowledgeable

Very unhelpful

Not helpful

Somewhat helpful

Fairly Helpful

Very Helpful

Comments:

2. How did the Indian Hills staff coordinate your initial move to Indian Hills?

(choose one)

Very Disorganized

Disorganized

Minor problems due to staff

Okay

Good Work

3. Do you find our rent collection procedure fair and easy to understand?

(choose one)

Very Unfair

Unfair

Minor difficulties

Fair

Very Fair

4. Do you feel safe and secure living at Indian Hills?

(choose one)

Very Unsafe

Not safe

Relatively safe

Safe

Very Safe

5. Do you think the clubhouse and recreational facilities are adequate?

(choose one)

Very inadequate

Inadequate

I expected more

Adequate

Very adequate

6. How well do you get along with your neighbors?

(choose one)

Not at all

With difficulty

Minor difficulties

Good

Very good

7. I would be willing to pay a higher lot rent at Indian Hills if (Check ALL that apply)

- More security, restricted entry, security gate, etc.
- Lots were larger
- Staff were more accommodating

More recreational facilities, such as:

Other:

What I like MOST about living at Indian Hills:

What I like LEAST about living at Indian Hills:

If moving out, Reason for Leaving Indian Hills

Thank You!

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